

Your Contacts

Knowing who to call is important, especially when it comes to your care and the services that you rely on every day.

Your Customer Care team can help you with:

- Changing your appointments with Catholic Healthcare
- Understanding your financial statements
- Requesting additional or new services
- Listening to feedback or complaints
- Answering questions about our services
- Booking you into our Health & Wellness programs

1800 225 474

(press 1, then 2)

Monday to Friday
6am – 7pm

Saturday and Sunday
8am – 6pm

Outside of these hours please leave a message and we will get back to you as soon as possible

**In the event of a medical emergency
it is important to first call 000 (triple zero)**



Customer Care

I've been with Catholic Healthcare for 14 years. I enjoy speaking to the clients and love being there for them. The clients also check up on me and they make me feel like I'm a part of their family.

Catherine, Customer Service Officer
